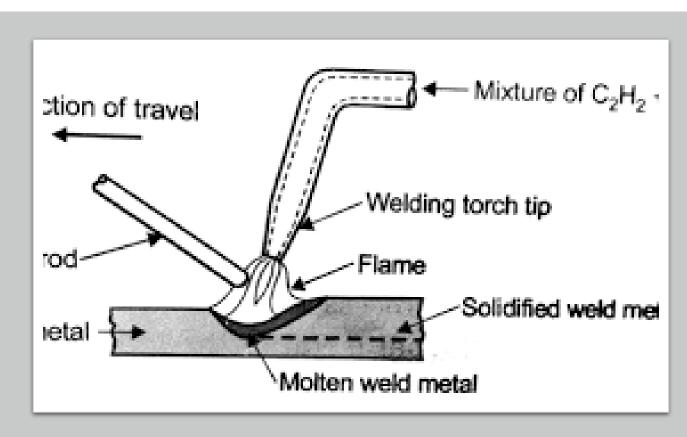


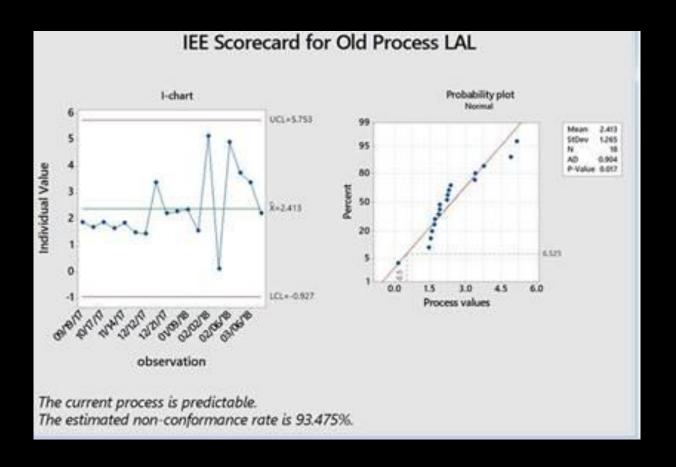
Case 3: Robotic Welding Process

Issues

Robotic Welding Process

- 93.4% out of specification
 - High rate of engineering review and deviation allowances causing poor ontime delivery issues product
- Stable Process
 - Machine operation stable & capable (machine process variables) per SPC
- High scrap rate at next assembly process, tolerance stack up issue

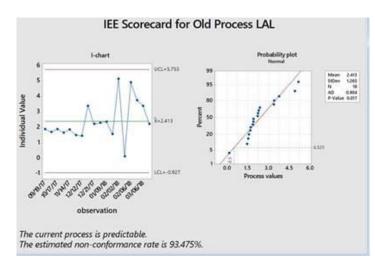


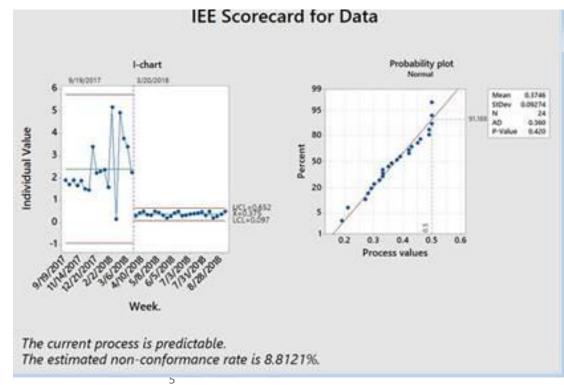


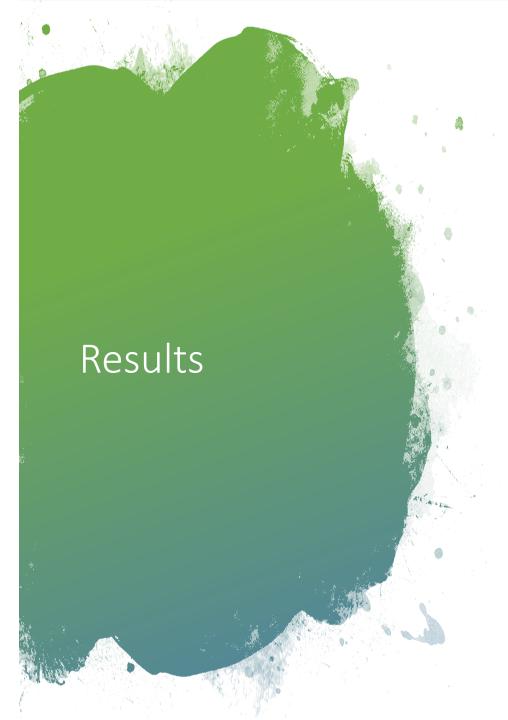
OLD process



- Improvements
 - Review of incoming TIG wire.....5 /WHYS
 - SPC of Rod diameter revealed out or control characteristics
 - Vendor change + tooling to continuously measure wire diameter
 - Reviewed Maintenance logs
 - Maintenance correctly undertaken but "used" oil had unusual low viscosity, SPC of 6 months viscosity post maintenance revealed out of control condition
 - Oil grade change
 - Increase rate of oil change
 - Stable Process
 - Implemented process stoppage if variability of feed wire fell outside of control limits







- Yield increased to 92+%
- On-time delivery improved from 67% to 89%
- Process/line stoppage
 - 1st month 67 events per month
 - Post 3 month 7 events per month
- Engineering disposition of outspecification material reduced to 1-2/month
- Scrap cost reduced by \$97,000, leaving only cosmetic issues to be solved